

July 3, 2008

Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street, SW Room TW-B204 Washington, DC 20544

RE: TRS Consumer Complaint Log Annual Report

Docket #03-123

Dear Ms. Dortch,

On July 1, 2008 Communication Access Center for the Deaf and Hard of Hearing, Inc. (CAC) submitted its Consumer Complaint Logs as it relates to the provision of Video Relay Services (VRS) and IP Relay. Please accept the attached log of technical issues as an addition to our original filing.

Please feel free to contact Bill Schwall (<u>bschwall@cacdhh.org</u>) or myself at 810-239-3112 with any questions regarding this report.

Sincerely,

Debra L. MacLean

Debra L. MacLean COO

dmaclean@cacdhh.org